

# The **VIP** Phone System

## BIG Performance for Small Businesses

A professional phone system can strengthen your operations, increase your productivity and improve customer satisfaction. Plus, not only is the VIP<sub>pro</sub> system incredibly affordable, it's also easily expandable to grow with your business!



### How Can VIP<sub>pro</sub> be a VIP to Your Business?



#### HELPS INCREASE SALES

Direct your customers to the right person every time. With voicemail-to-email you'll never miss a lead.



#### MORE TIME TO RUN YOUR BUSINESS

Do more with professional automatic attendants, advanced call handling and built-in voicemail.



#### EFFICIENT, COST-EFFECTIVE

Still running your business with a key system or legacy equipment? Now, enjoy the latest features and maximum mobility.



#### NO HASSLES OR HIDDEN FEES

The VIP<sub>pro</sub> phone system offers support for up to 100 users, PBX functionality, remote office support, IP services and more.

## FEATURES

### ROBUST CALL FEATURES

- Caller ID
- Caller ID Blocking
- Call Waiting
- Call Forward on Busy
- Call Forward on No Answer
- Call Forward: Variable
- Call Parking
- Call Routing (DID & ANI)
- Call Detail Records
- Automated Attendant
- Conference Bridging
- Intercom/Paging
- Hunt Groups
- Three-way Calling
- Ring Groups

### MUSIC ON-HOLD

- Flexible Mp3-based System
- Random or Linear Play
- Volume Control

### GREAT VOICEMAIL

- Visual Indicator/Stutter Dial-tone for Messages Waiting
- Voicemail-to-Email
- Voicemail Groups
- Shared Voicemail Boxes
- Web Voicemail Interface
- "Visual Voicemail" App (on select phones)

### MORE CONVENIENT FEATURES

- E911
- Spell / Say
- Remote Call Pickup
- Append Message
- Caller ID on Call Waiting
- Call Monitoring
- Call Queuing
- Call Barge-In
- Direct Inward System Access
- Distinctive Ring
- Do Not Disturb
- Consultation Hold
- Find me/Follow Me
- Flexible Extension Logic
- Interactive Directory Listing
- Interactive Voice Response (IVR)
- Day/Night Modes (automatic or manual)
- Warm/Blind Transfer
- Dial by Name Directory