

CITYNET®

STARLINK

Speed <i>upload/download</i>	1000/1000 Mbps (Symmetrical)	Currently between 25 -220 Mbps (Asymmetrical)
Cost per Month	as low as \$73/month <i>with all discounts</i>	starting at \$120/month
Equipment Fees	\$0	\$349 <i>+ optional accessories</i>
Installation Fees	NONE <i>Professional Installation</i>	NONE <i>Customer Installs</i>
Contracts	NONE	NONE
Technology	FIBER-OPTIC	SATELLITE
Consistency	STABLE - EXCELLENT	FLUCTUATES
Reliability	EXCELLENT	Suffers from ENVIRONMENTAL FACTORS
Latency/ Lag Time	VERY LOW 5-15 milliseconds	HIGHER 25-50 milliseconds
Data	UNLIMITED	CURRENTLY UNLIMITED
Support	24/7/365 LOCAL, WV SUPPORT <i>Quick access to a live expert</i>	NATIONAL/ INTERNATIONAL <i>Challenging to reach live support</i>

For more information on the above, please view the
back of this card.

Citynet monthly discounts include \$10 for auto-pay and
\$2 for email invoicing.

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www.citynet.net/getGIG

Contact us today!
304.848.6200

Citynet GIG Fiber Offers Faster Speeds & Better Performance for Less than Starlink

NO EQUIPMENT OR INSTALLATION FEES

- ✓ Citynet provides free equipment, including the Wi-Fi internet gateway, and there are no installation costs.
- ✗ Starlink, on the other hand, has costly equipment charges and service fees.

MONTHLY DISCOUNTS & NO CONTRACTS

- ✓ With discounts for auto-pay and email invoicing, Citynet GIG Fiber is even more cost-effective, and no contract is required.

SPEED AND CONSISTENCY

- ✓ Citynet GIG Fiber offers 1000/1000 Mbps upload and download speeds, delivering consistent high-speed performance.
- ✗ Starlink's performance can vary due to satellite congestion and weather interference, leading to slower speeds and occasional latency. Users often pay more for the slower speed and reduced reliability.

RELIABILITY

- ✓ Citynet GIG Fiber is more reliable as it's less affected by environmental factors like weather, trees, or obstructions.
- ✗ In contrast, Starlink's satellite service can experience disruptions from heavy rain, snow, or cloud cover.

LATENCY

- ✓ Citynet GIG Fiber provides very low latency, or lag time, which is crucial for gaming, video conferencing, and real-time applications.
- ✗ Starlink has higher latency due to the distance signals travel to and from space.

SCALABILITY

- ✓ The Citynet Fiber Network is highly scalable and can support future data demands without major infrastructure changes.
- ✗ In contrast, Starlink's capacity is limited by satellite bandwidth, which may lead to congestion as more users join until additional satellites are deployed.

UNLIMITED DATA

- ✓ Citynet provides unlimited data to its GIG Fiber customers, enabling them to stream, download, and upload freely without data caps or throttling.
- ✗ Starlink, while currently offering unlimited data, has frequently adjusted its policy regarding data caps.

OUTSTANDING, WEST VIRGINIA-BASED CUSTOMER SUPPORT

- ✓ Citynet, a West Virginia-owned company, provides 24/7 customer support with expert, local service and direct access to technicians familiar with the area.
- ✗ Starlink, while offering customer support, operates remotely and may have longer response times and less personalized problem resolution.